



ABEY SCHOCK SINKS WARRANTY INFORMATION

TERMS OF WARRANTY

Abey Australia Pty Ltd A.B.N. 34 004 589 879 (Abey) warrants to the original purchaser of the product that under proper care, use and maintenance Schock sinks supplied by Abey will be free from defects in workmanship and materials for a period of 7 years from the original date of purchase. This warranty is subject to the conditions and exclusions set out below. This warranty is in addition to other rights and remedies that you may have under Australian law.

WARRANTY CONDITIONS AND EXCLUSIONS

Installation of any sink is the responsibility of the customer or the customer's installer. We highly recommend installation by qualified and experienced stonemasons or cabinet makers.

ALWAYS check the sink for blemishes or imperfections before installation. The cost of delivering and installing a replacement sink will be the responsibility of the customer.

ALWAYS use the physical product measurements for cut outs - the manufacturer's template is supplied as a guide only and may differ from the product measurements over time.

By installing the sink, the owner accepts that it is free of blemishes or imperfections including scratches, discolouration, chipping and cracks.

Abey and the manufacturer are continually seeking ways to improve the design specifications, aesthetics and production techniques of the products. As a result, alterations to the specifications and dimensions of the products and designs occur continually.

- a) Abey is only responsible for defects that have arisen solely from faulty materials or workmanship within the warranty period. The product must be maintained and installed in accordance with any instructions, information or advice provided by Abey, and otherwise in accordance with generally accepted professional installation practices.
- b) The product must not have had its serial number removed, defaced, changed or tampered with in any other way.
- c) The product must not have been modified or altered outside the original factory specifications.
- d) This warranty only applies to products supplied to the customer.
- e) This warranty is limited to the original purchaser and is not transferable.
- f) Abey reserves the right to modify warranty provisions without prior notification. Warranty coverage will be determined by the warranty provisions in effect at the time of the claim.

This warranty does not extend to cover:

- a) Scratching, chipping or discolouration is not covered by Abey's 7 year limited warranty. Follow our maintenance hints and installation instructions to protect the Schock sink and maintain the appearance of the product.
- b) Any scratching or discolouration that may occur over time is the responsibility of the owner to maintain the appearance of the product.
- c) Any damage to the product that may have been caused during shipping, delivery or installation.
- d) Any damage to the product due to misuse, negligence, improper installation or connection, inadequate or improper maintenance or other abuse or misuse.
- e) The cost of removing and/or re-installing any replacement product or any other damages or costs that may be incurred in connection with the removal and/or re-installation of any product.
- f) The physical or chemical effects on the product (including but not limited to metallic scouring pads and steel wool pads), cast iron, bleaches, solvents, detergents, drain cleaning products or other liquids or agents which could lead to staining and discoloration of the surface.

HOW TO CLAIM

To make a claim against this warranty:

- a) Contact Abey Australia Customer Central Monday – Friday, 8am – 4pm
Phone: 1800 809 143
Fax: 1800 654 063
Email: mail@abey.com.au
- b) Additional service fees may apply if you are seeking warrant service from a dealer other than the dealer from whom you originally purchased the product.
- c) Check with Abey in advance for any costs to you when arranging a warranty call. Travel and shipping charges for parts are not covered by this warranty.
- d) Abey will assess your claim. Abey may need to inspect the product as part of the assessment of your claim. If the product requires inspection, Abey will discuss with you the best way for this to occur.
- e) To make a claim under this manufacturer's warranty, you must be able to prove when you purchased the product. The easiest way to do this is through your original proof of purchase, for example your invoice or receipt. However, if you do not have your original proof of purchase Abey may accept other evidence of the date of purchase.

OTHER RIGHTS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



Warranty Information

Warranty Periods

Mastella products are made to the highest industry standards. The Abey 7 Year Warranty is supported by the most experienced technical support and customer Service team in the country.

For all After Sales & Service enquiries:

Abey Australia Customer Central

Phone: 1800 809 143
Fax: 1800 654 063
E-mail: mail@abey.com.au

| Category | Warranty Period | Warranty Details |
|---------------------------|-----------------|---|
| Mastella Baths and Basins | 7 years | <ul style="list-style-type: none">Faulty workmanship or materials |
| | | |
| | | |
| | | |

Warranty shall be void for the following reasons:

- Inability to provide proof of purchase or equivalent documentation.
- Products not installed by a licensed tradesman.
- Products not installed to relevant National Standards and State Regulations.
- Products not installed in accordance with the manufacturer's installation instructions.
- Damage to finishes by adhesives, sealants etc.
- Damage to finishes which arise from installation or post installation use.
- Failure to observe manufacturers care and cleaning instructions.
- The warranty work is limited to the pre-approved scope of work. Additional work will require authorization from Abey AS&S on 1800 809 143.

PLEASE RETAIN THIS CARD ALONG WITH PROOF OF PURCHASE

Warranty Conditions

Mastella Warranty covers the repair or, at Abey's option, the replacement of any products which are defective through faulty workmanship or materials.

The warranty period commences from date of purchase or for new buildings date of handover. To make a warranty claim, Proof of Purchase (POP), handover documentation for new homes or equivalent documentation must be supplied for warranty claims to be considered and claims must be processed through Abey's Customer Service, After Sales & Service (ASS) section. Abey will issue each claim with a claim number which is recorded on the Abey's ASS system.

Abey will not be liable for any claims for labour, additional products or parts associated with alleged faulty product for work not approved in advance in writing by Abey.

Should any warranty claim be made and attended to by a Abey authorized Service Agent and that in the opinion of the Service Agent or Abey the problem was from faulty installation or use of the goods in conjunction with products of another manufacturer or from some other cause other than a manufacturing defect of the goods for which Abey is responsible, Abey reserves the right to charge a service fee for each service staff attending the Owner's premises where goods have been installed.

Abey require adequate access to products, fittings and fixtures to undertake warranty repairs. Abey will not be responsible for any consequential damage or costs where adequate access to product fittings & fixtures is not accessible.

Mastella Care & Cleaning Instructions:

- Do not use aggressive chemical cleaners.
- Avoid abrasive sponges or cleaners.
- Do not cut anything directly on the surface.
- Do not lean directly on Mastella products lit up cigarettes.
- Improper use can cause visible defects.
- To remove stains, limescale or scratches just clean with soapy water or with a non-abrasive gel cleaner and rinse carefully.

Note: This is a summary of the Abey warranty offer for Australian installed products. Some additional terms and conditions may apply. Abey reserves the right to alter, or amend this warranty offer in writing at any time. Abey reserves the right to provide minor components as 'Parts Only' to the customer.

Consequential Loss

Abey's obligations under warranty are limited to the repair or, at Abey's option, replacement of any products which are defective through faulty workmanship or materials. To the extent permitted by law, Abey will not be liable for any loss or damage to furniture, floor coverings, walls, fixtures or any other consequential loss of any kind caused by any defect in the product or components.

PLEASE RETAIN THIS CARD ALONG WITH PROOF OF PURCHASE



ABEY CHAMBORD SINKS WARRANTY INFORMATION

TERMS OF WARRANTY

Abey Australia Pty Ltd A.B.N. 34 004 589 879 (Abey) warrants to the original purchaser of the product that under proper care, use and maintenance Chambord sinks supplied by Abey will be free from defects in workmanship and materials for a period of 7 years from the original date of purchase. This warranty is subject to the conditions and exclusions set out below. This warranty is in addition to other rights and remedies that you may have under Australian law.

WARRANTY CONDITIONS AND EXCLUSIONS

Installation of any sink is the responsibility of the customer or the customer's installer. We highly recommend installation by qualified and experienced stonemasons or cabinet makers.

ALWAYS check the sink for blemishes or imperfections before installation. The cost of delivering and installing a replacement sink will be the responsibility of the customer.

ALWAYS use the physical product measurements for cut outs - the manufacturer's template is supplied as a guide only and may differ from the product measurements over time.

By installing the sink, the owner accepts that it is free of blemishes or imperfections including scratches, dents, spotting, discolouration and rust.

Abey and the manufacturer are continually seeking ways to improve the design specifications, aesthetics and production techniques of the products. As a result, alterations to the specifications and dimensions of the products and designs occur continually.

- a) Abey is only responsible for defects that have arisen solely from faulty materials or workmanship within the warranty period. The product must be maintained and installed in accordance with any instructions, information or advice provided by Abey, and otherwise in accordance with generally accepted professional installation practices and best methods for maintaining stainless steel.
- b) The product must not have had its serial number removed, defaced, changed or tampered with in any other way.
- c) The product must not have been modified or altered outside the original factory specifications.
- d) This warranty only applies to products supplied to the customer.
- e) This warranty is limited to the original purchaser and is not transferable.
- f) Abey reserves the right to modify warranty provisions without prior notification. Warranty coverage will be determined by the warranty provisions in effect at the time of the claim.

This warranty does not extend to cover:

- a) Scratching, chipping or discolouration is not covered by Abey's 7 year limited warranty. Follow our maintenance hints and installation instructions to protect the Chambord sink and maintain the appearance of the product.
- b) Any scratching or discolouration that may occur over time is the responsibility of the owner to maintain the appearance of the product.
- c) Any damage to the product that may have been caused during shipping, delivery or installation.
- d) Any damage to the product due to misuse, negligence, improper installation or connection, inadequate or improper maintenance or other abuse or misuse.
- e) The cost of removing and/or re-installing any replacement product or any other damages or costs that may be incurred in connection with the removal and/or re-installation of any product.
- f) The physical or chemical effects on the product of metals (including but not limited to metallic scouring pads and steel wool pads), cast iron, bleaches, solvents, detergents, drain cleaning products or other liquids or agents which could lead to staining, discoloration or corrosion of the surface.
- g) Damage caused if ceramic cartridge malfunctions due to impurities in water.

HOW TO CLAIM

To make a claim against this warranty:

- a) Contact Abey Australia Customer Central Monday – Friday, 8am – 4pm
Phone: 1800 809 143
Fax: 1800 654 063
Email: mail@abey.com.au
- b) Additional service fees may apply if you are seeking warrant service from a dealer other than the dealer from whom you originally purchased the product.
- c) Check with Abey in advance for any costs to you when arranging a warranty call. Travel and shipping charges for parts are not covered by this warranty.
- d) Abey will assess your claim. Abey may need to inspect the product as part of the assessment of your claim. If the product requires inspection, Abey will discuss with you the best way for this to occur.
- e) To make a claim under this manufacturer's warranty, you must be able to prove when you purchased the product. The easiest way to do this is through your original proof of purchase, for example your invoice or receipt. However, if you do not have your original proof of purchase Abey may accept other evidence of the date of purchase.

OTHER RIGHTS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

AUSTRALIAN WARRANTY INFORMATION

TERMS OF WARRANTY

The Falmec cookerhood range is distributed in Australia by Abey Australia Pty Ltd A.B.N. 34 004 589 879 (Abey). Abey provides a 3 year manufacturer's warranty and after sales and service to the original purchaser of the product starting from the original date of purchase. This warranty is subject to the conditions and exclusions set out below. This warranty is in addition to other rights and remedies that you may have under Australian law.

WARRANTY CONDITIONS AND EXCLUSIONS

Cookerhoods

Installation of any cookerhoods is the responsibility of the customer or the customer's installer. We highly recommend installation by qualified and experienced tradesmen.

ALWAYS check the cookerhood for blemishes or imperfections before installation. The cost of delivering and installing a replacement cookerhood will be the responsibility of the customer.

ALWAYS use the physical product measurements for cut outs - the manufacturer's template/drawings is supplied as a guide only and may differ from the product measurements over time.

By installing the cookerhood, the owner accepts that it is free of blemishes or imperfections including scratches, dents, spotting, discolouration and rust.

Any improper use, handling with inadequate means or unauthorised alteration of any cookerhood product, or any other action regarding the cookerhood product not contemplated in the instruction booklet supplied, may void this warranty.

Abey and the manufacturer are continually seeking ways to improve the design specifications, aesthetics and production techniques of the products. As a result, alterations to the specifications and dimensions of cookerhoods and designs occur continually.

HOW TO CLAIM

To make a claim against this warranty:

- (a) Contact Abey Australia Customer Central
Monday – Friday, 8am – 4pm
Phone: 1800 809 143
Fax: 1800 654 063
Email: mail@abey.com.au
- (b) Additional service fees may apply if you are seeking warranty service from a dealer other than the dealer from whom you originally purchased the product.
- (c) Check with Abey in advance for any costs to you when arranging a warranty call. Travel and shipping charges for parts are not covered by this manufacturers' warranty.

- (d) Abey will assess your claim. Abey may need to inspect the product as part of the assessment of your claim. If the product requires inspection, Abey will discuss with you the best way for this to occur.
- (e) To make a claim under this manufacturer's warranty, you must be able to prove when you purchased the product. The easiest way to do this is through your original proof of purchase, for example your invoice or receipt. However, if you do not have your original proof of purchase Abey may accept other evidence of the date of purchase.

OTHER RIGHTS:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



ABEY STAINLESS STEEL SINKS WARRANTY INFORMATION

TERMS OF WARRANTY

Abey Australia Pty Ltd A.B.N. 34 004 589 879 (Abey) warrants to the original purchaser of the product that under proper care, use and maintenance Abey stainless steel sinks supplied by Abey will be free from defects in workmanship and materials for a period of 25 years from the original date of purchase. This warranty is subject to the conditions and exclusions set out below. This warranty is in addition to other rights and remedies that you may have under Australian law.

WARRANTY CONDITIONS AND EXCLUSIONS

Installation of any sink is the responsibility of the customer or the customer's installer. We highly recommend installation (in particular flush mount installation of flush mount sinks) by qualified and experienced stonemasons or cabinet makers.

ALWAYS check the sink for blemishes or imperfections before installation. The cost of delivering and installing a replacement sink will be the responsibility of the customer.

ALWAYS use the physical product measurements for cut outs - the manufacturer's template is supplied as a guide only and may differ from the product measurements over time.

By installing the sink, the owner accepts that it is free of blemishes or imperfections including scratches, dents, spotting, discolouration and rust.

Abey and the manufacturer are continually seeking ways to improve the design specifications, aesthetics and production techniques of the products. As a result, alterations to the specifications and dimensions of the products and designs occur continually.

- (a) Abey is only responsible for defects that have arisen solely from faulty materials or workmanship within the warranty period. The product must be maintained and installed in accordance with any instructions, information or advice provided by Abey, and otherwise in accordance with generally accepted professional installation practices and best methods for maintaining stainless steel.
- (b) The product must not have had its serial number removed, defaced, changed or tampered with in any other way.
- (c) The product must not have been modified or altered outside the original factory specifications.
- (d) This warranty only applies to products supplied to the customer.
- (e) This warranty is limited to the original purchaser and is not transferable.
- (f) Abey reserves the right to modify warranty provisions without prior notification. Warranty coverage will be determined by the warranty provisions in effect at the time of the claim.

This warranty does not extend to cover:

- (a) Scratching, denting, rusting, spotting or discolouration is not covered by Abey's 25 year limited warranty. Follow our maintenance hints and installation instructions to protect the stainless steel and maintain the appearance of the product.

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- (b) Any scratching or discolouration that may occur over time – it is the responsibility of the owner to maintain the appearance of the product.
- (c) Any damage to the product that may have been caused during shipping, delivery or installation.
- (d) Any damage to the product (including but not limited to corrosion) due to misuse, negligence, improper installation or connection, inadequate or improper maintenance or other abuse or misuse.
- (e) The cost of removing and/or re-installing any replacement product or any other damages or costs that may be incurred in connection with the removal and/or re-installation of any product.
- (f) The physical or chemical effects on the product of metals (including but not limited to metallic scouring pads and steel wool pads), cast iron, bleaches, solvents, detergents, drain cleaning products or other liquids or agents which could lead to staining, discoloration or corrosion of the surface.
- (g) Damage caused if ceramic cartridge malfunctions due to impurities in water.

HOW TO CLAIM

To make a claim against this warranty:

- (a) Contact Abey Australia Customer Central
Monday – Friday, 8am – 4pm
Phone: 1800 809 143
Fax: 1800 654 063
Email: mail@abey.com.au
- (b) Additional service fees may apply if you are seeking warranty service from a dealer other than the dealer from whom you originally purchased the product.
- (c) Check with Abey in advance for any costs to you when arranging a warranty call. Travel and shipping charges for parts are not covered by this warranty.
- (d) Abey will assess your claim. Abey may need to inspect the product as part of the assessment of your claim. If the product requires inspection, Abey will discuss with you the best way for this to occur.
- (e) To make a claim under this manufacturer's warranty, you must be able to prove when you purchased the product. The easiest way to do this is through your original proof of purchase, for example your invoice or receipt. However, if you do not have your original proof of purchase Abey may accept other evidence of the date of purchase.

OTHER RIGHTS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



ABEY TAPWARE / SHOWER WARRANTY INFORMATION

TERMS OF WARRANTY – Domestic and Residential (non-commercial) Use

Abey Australia Pty Ltd A.B.N. 34 004 589 879 (**Abey**) tapware and shower products are made to the highest industry standards.

Abey provides the following extended warranty on the Abey range of tapware and showers (**product**) purchased for use in normal domestic and residential (non-commercial) installations. The period for which the warranty will apply to the product differs according to the product type and is subject to the Warranty Conditions and Exclusions set out below.

The terms of this warranty apply to products purchased after 1 December 2012. If a subsequent version of this warranty is issued by Abey, the terms of that warranty will apply to products purchased after the date specified in that version.

Abey warrants that products in the Abey range purchased for normal domestic and residential use will be free from defects in material and workmanship for the period of time per product specified in the following table.

| ABEY RANGE – Warranty Domestic and Residential (non-commercial use) | | | |
|---|--|------------------------------|---------------------------|
| PRODUCT | TAPWARE | SHOWERS (Fixed) | SHOWERS (On rail) |
| Warranty period from original date of purchase | 7 years replacement cartridge | 7 years replacement parts | 3 years replacement parts |
| | 1 year replacement parts and labour | 1 year labour | 1 year labour |

WARRANTY CONDITIONS AND EXCLUSIONS

The warranty only applies to the original purchaser of the product and is not transferable to any other person under any circumstances. The warranty commences from the original date of purchase of the product in Australia from Abey or one of its authorised distributors or dealers.

Abey's obligation under this warranty is limited to removal of the defect and making the product functional by repairing or providing a replacement of a defective part if any with a functional part in respect of the product within the warranty period stated above.

This warranty will only apply where:

- (a) the product is installed by a licensed plumber;
- (b) the product is installed at a pressure no greater than 500kpa;
- (c) all water supply lines are flushed by the plumber before installation of the product.

Failure to do so will void this warranty.



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This warranty will also be void if damage (including but not limited to corrosion) or malfunction of the product is caused:

- (a) due to misuse, negligence or failure to install or connect the product in accordance with any instructions, or information provided by Abey or to properly repair the product;
- (b) due to normal wear and tear or the non-observance of the maintenance recommendations for the product;
- (c) due to the use of harsh adhesives, detergent, sealants, chemicals, agents, abrasive sponges, wire wool, alcohol or electrical influences etc. which damage the product surfaces compromising their aesthetics, brightness and sanitising.

To the maximum extent permitted by law, and subject to any statutory provisions to the contrary, this warranty excludes any and all liability for damage or injury to any person, damage to any property and any other economic, consequential or other loss or damage caused by any defect in the product or part of the product.

Working Specifications

Maximum:

Temperature 60 °C
Pressure 500kpa

Where normal working pressures exceed the maximum stated above, a pressure limiting valve should be installed as excessive pressure may damage the tap and void warranty.

Minimum:

Temperature 1 °C
Pressure 300kpa

Maximum difference in pressure between hot and cold supply is 150kpa.

Recommended operating pressure: 300 to 500kpa.

HOW TO CLAIM

To make a claim against this warranty

- (a) Contact Abey Australia Customer Central
Monday – Friday, 8am – 4pm
Phone: 1800 809 143
Fax: 1800 654 063
Email: mail@abey.com.au
- (b) Additional service fees may apply if you are seeking warranty service from a distributor or dealer other than the distributor or dealer from whom you originally purchased the product.
- (c) Check with Abey in advance for any costs to you when arranging a warranty call. Travel and shipping charges for parts are not covered by this warranty.



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- (d) Abey will assess your claim. Abey may need to inspect the product as part of the assessment of your claim. If the product requires inspection, Abey will discuss with you the best way for this to occur.
- (e) To make a claim under this warranty, you must be able to prove when you purchased the product. The easiest way to do this is through your original proof of purchase, for example your invoice or receipt. However, if you do not have your original proof of purchase Abey may accept other evidence of the date of purchase.

OTHER RIGHTS

This warranty is in addition to any other rights or remedies that you may have under any Australian law (including the Australian Consumer Law) and must be read subject to such law. Nothing contained in this document shall operate to exclude, restrict or modify any such rights or remedies that you may have that cannot be excluded, restricted or modified under any Australian law.

In addition to your rights under this warranty, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



THE GESSI TAPWARE COLLECTION WARRANTY INFORMATION

The Gessi Tapware collection manufactured by Gessi S.p.A. is distributed in Australia by Abey Australia Pty Ltd A.B.N. 34 004 589 879 (Abey).

TERMS OF WARRANTY – Domestic and Residential (non-commercial) Use

Abey provides the following extended warranty on Gessi tapware (product) purchased for use in normal domestic and residential (non-commercial) installations. The Abey warranty is subject to the Warranty Conditions and Exclusions set out below.

The terms of the Abey warranty apply to products purchased after 1 December 2012. If a subsequent version of this warranty is issued by Abey, the terms of that warranty will apply to products purchased after the date specified in that version.

| | Gessi Tapware - Abey Warranty Domestic and Residential (non-commercial) Use |
|---|--|
| Warranty period from original date of purchase | 7 years replacement cartridge |
| | 5 years replacement parts and labour |

WARRANTY CONDITIONS AND EXCLUSIONS

The warranty only applies to the original purchaser of the product and is not transferable to any other person under any circumstances. The warranty commences from the original date of purchase of the product in Australia from Abey or one of its authorised distributors or dealers.

Abey's obligation under this warranty is limited to removal of the defect and making the product functional by repairing or providing a replacement of a defective part if any with a functional part in respect of the product within the warranty period stated above.

This warranty will only apply where:

- (a) the product is installed by a licensed plumber;
- (b) the product is installed at a pressure no greater than 500kpa;
- (c) all water supply lines are flushed by the plumber before installation of the product.

Failure to do so will void this warranty.

This warranty will also be void if damage (including but not limited to corrosion) or malfunction of the product is caused:

- (a) due to misuse, negligence or failure to install or connect the product in accordance with any instructions, or information provided by Abey or to properly repair the product;



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- (b) due to normal wear and tear or the non-observance of the maintenance recommendations for the product;
- (c) due to the use of harsh adhesives, detergent, sealants, chemicals, agents, abrasive sponges, wire wool, alcohol or electrical influences etc. which damage the product surfaces compromising their aesthetics, brightness and sanitising.

To the maximum extent permitted by law, and subject to any statutory provisions to the contrary, this warranty excludes any and all liability for damage or injury to any person, damage to any property and any other economic, consequential or other loss or damage caused by any defect in the product or part of the product.

Working Specifications

Maximum:

Temperature 60 °C
Pressure 500kpa

Where normal working pressures exceed the maximum stated above, a pressure limiting valve should be installed as excessive pressure may damage the tap and void warranty.

Minimum:

Temperature 1 °C
Pressure 300kpa

Maximum difference in pressure between hot and cold supply is 150kpa.

Recommended operating pressure: 300 to 500kpa.

HOW TO CLAIM

To make a claim against this warranty

- (a) Contact Abey Australia Customer Central
Monday – Friday, 8am – 4pm
Phone: 1800 809 143
Fax: 1800 654 063
Email: mail@abey.com.au
- (b) Additional service fees may apply if you are seeking warranty service from a distributor or dealer other than the distributor or dealer from whom you originally purchased the product.
- (c) Check with Abey in advance for any costs to you when arranging a warranty call. Travel and shipping charges for parts are not covered by this warranty.
- (d) Abey will assess your claim. Abey may need to inspect the product as part of the assessment of your claim. If the product requires inspection, Abey will discuss with you the best way for this to occur.
- (e) To make a claim under this warranty, you must be able to prove when you purchased the product. The easiest way to do this is through your original proof of purchase, for example



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your invoice or receipt. However, if you do not have your original proof of purchase Abey may accept other evidence of the date of purchase.

OTHER RIGHTS

This warranty is in addition to any other rights or remedies that you may have under any Australian law (including the Australian Consumer Law) and must be read subject to such law. Nothing contained in this document shall operate to exclude, restrict or modify any such rights or remedies that you may have that cannot be excluded, restricted or modified under any Australian law.

In addition to your rights under this warranty, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

AUSTRALIAN WARRANTY INFORMATION

TERMS OF WARRANTY

The Barazza cooktop and oven range is distributed in Australia by Abey Australia Pty Ltd A.B.N. 34 004 589 879 (Abey). Abey provides a 2 year manufacturer's warranty and after sales and service to the original purchaser of the product starting from the original date of purchase. This warranty is subject to the conditions and exclusions set out below. This warranty is in addition to other rights and remedies that you may have under Australian law.

WARRANTY CONDITIONS AND EXCLUSIONS

Cooktops

Installation of any cooktop is the responsibility of the customer or the customer's installer. We highly recommend installation (in particular flush mount installation of flush mount cooktops) by qualified and experienced stonemasons or cabinet makers.

ALWAYS check the cooktop for blemishes or imperfections before installation. The cost of delivering and installing a replacement cooktop will be the responsibility of the customer.

ALWAYS use the physical product measurements for cut outs - the manufacturer's template/drawings is supplied as a guide only and may differ from the product measurements over time.

By installing the cooktop, the owner accepts that it is free of blemishes or imperfections including scratches, dents, spotting, discolouration and rust.

Ovens

Please read the instruction booklet supplied with the oven carefully before installation and/or use of the appliance.

Any improper use, handling with inadequate means or unauthorised alteration of any cooktop or oven product, or any other action regarding the cooktop or oven product not contemplated in the instruction booklet supplied, may void this warranty.

Abey and the manufacturer are continually seeking ways to improve the design specifications, aesthetics and production techniques of the products. As a result, alterations to the specifications and dimensions of cooktop and oven products and designs occur continually.

HOW TO CLAIM

To make a claim against this warranty:

- (a) Contact Abey Australia Customer Central
Monday – Friday, 8am – 4pm
Phone: 1800 809 143
Fax: 1800 654 063
Email: mail@abey.com.au
- (b) Additional service fees may apply if you are seeking warranty service from a dealer other than the dealer from whom you originally purchased the product.
- (c) Check with Abey in advance for any costs to you when arranging a warranty call. Travel and shipping charges for parts are not covered by this manufacturers' warranty.

- (d) Abey will assess your claim. Abey may need to inspect the product as part of the assessment of your claim. If the product requires inspection, Abey will discuss with you the best way for this to occur.
- (e) To make a claim under this manufacturer's warranty, you must be able to prove when you purchased the product. The easiest way to do this is through your original proof of purchase, for example your invoice or receipt. However, if you do not have your original proof of purchase Abey may accept other evidence of the date of purchase.

OTHER RIGHTS:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



ABEY TAPWARE / SHOWER WARRANTY INFORMATION

TERMS OF WARRANTY – Domestic and Residential (non-commercial) Use

Abey Australia Pty Ltd A.B.N. 34 004 589 879 (**Abey**) tapware and shower products are made to the highest industry standards.

Abey provides the following extended warranty on the Abey range of tapware and showers (**product**) purchased for use in normal domestic and residential (non-commercial) installations. The period for which the warranty will apply to the product differs according to the product type and is subject to the Warranty Conditions and Exclusions set out below.

The terms of this warranty apply to products purchased after 1 December 2012. If a subsequent version of this warranty is issued by Abey, the terms of that warranty will apply to products purchased after the date specified in that version.

Abey warrants that products in the Abey range purchased for normal domestic and residential use will be free from defects in material and workmanship for the period of time per product specified in the following table.

| ABEY RANGE – Warranty Domestic and Residential (non-commercial use) | | | |
|---|-------------------------------------|---------------------------|---------------------------|
| PRODUCT | TAPWARE | SHOWERS (Fixed) | SHOWERS (On rail) |
| Warranty period from original date of purchase | 7 years replacement cartridge | 7 years replacement parts | 3 years replacement parts |
| | 1 year replacement parts and labour | 1 year labour | 1 year labour |

WARRANTY CONDITIONS AND EXCLUSIONS

The warranty only applies to the original purchaser of the product and is not transferable to any other person under any circumstances. The warranty commences from the original date of purchase of the product in Australia from Abey or one of its authorised distributors or dealers.

Abey's obligation under this warranty is limited to removal of the defect and making the product functional by repairing or providing a replacement of a defective part if any with a functional part in respect of the product within the warranty period stated above.

This warranty will only apply where:

- (a) the product is installed by a licensed plumber;
- (b) the product is installed at a pressure no greater than 500kpa;
- (c) all water supply lines are flushed by the plumber before installation of the product.

Failure to do so will void this warranty.



AUSTRALIA

This warranty will also be void if damage (including but not limited to corrosion) or malfunction of the product is caused:

- (a) due to misuse, negligence or failure to install or connect the product in accordance with any instructions, or information provided by Abey or to properly repair the product;
- (b) due to normal wear and tear or the non-observance of the maintenance recommendations for the product;
- (c) due to the use of harsh adhesives, detergent, sealants, chemicals, agents, abrasive sponges, wire wool, alcohol or electrical influences etc. which damage the product surfaces compromising their aesthetics, brightness and sanitising.

To the maximum extent permitted by law, and subject to any statutory provisions to the contrary, this warranty excludes any and all liability for damage or injury to any person, damage to any property and any other economic, consequential or other loss or damage caused by any defect in the product or part of the product.

Working Specifications

Maximum:

Temperature 60°C
Pressure 500kpa

Where normal working pressures exceed the maximum stated above, a pressure limiting valve should be installed as excessive pressure may damage the tap and void warranty.

Minimum:

Temperature 1°C
Pressure 300kpa

Maximum difference in pressure between hot and cold supply is 150kpa.

Recommended operating pressure: 300 to 500kpa.

HOW TO CLAIM

To make a claim against this warranty

- (a) Contact Abey Australia Customer Central
Monday – Friday, 8am – 4pm
Phone: 1800 809 143
Fax: 1800 654 063
Email: mail@abey.com.au
- (b) Additional service fees may apply if you are seeking warranty service from a distributor or dealer other than the distributor or dealer from whom you originally purchased the product.
- (c) Check with Abey in advance for any costs to you when arranging a warranty call. Travel and shipping charges for parts are not covered by this warranty.



AUSTRALIA

- (d) Abey will assess your claim. Abey may need to inspect the product as part of the assessment of your claim. If the product requires inspection, Abey will discuss with you the best way for this to occur.
- (e) To make a claim under this warranty, you must be able to prove when you purchased the product. The easiest way to do this is through your original proof of purchase, for example your invoice or receipt. However, if you do not have your original proof of purchase Abey may accept other evidence of the date of purchase.

OTHER RIGHTS

This warranty is in addition to any other rights or remedies that you may have under any Australian law (including the Australian Consumer Law) and must be read subject to such law. Nothing contained in this document shall operate to exclude, restrict or modify any such rights or remedies that you may have that cannot be excluded, restricted or modified under any Australian law.

In addition to your rights under this warranty, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



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This warranty is in addition to any other rights or remedies that you may have under any Australian law (including the Australian Consumer Law) and must be read subject to such law. Nothing contained in this document shall operate to exclude, restrict or modify any such rights or remedies that you may have that cannot be excluded, restricted or modified under any Australian law.

In addition to your rights under this warranty, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.